



End-to-End,  
Hosted eDiscovery  
onDemand

**ZyLAB eDiscovery onDemand**<sup>™</sup> is a turn-key SaaS system you can trust for one matter or every matter. Your data. Our expertise and industry-leading platform. Accessible on demand.



# Top-Rated Software on a Bullet-Proof Infrastructure

ZyLAB eDiscovery onDemand™ is a predictable, right-priced solution encompassing early data assessments, processing, hosting, in-depth analysis, document review, production, archiving, and professional project management. It is a turn-key system you can trust for one matter or every matter. Our technology has been proven in the most intense legal investigations; our team has been vetted by the most discerning national security agencies; and our solution is hosted in [the industry's most reliable data center](#).

## Faster Service

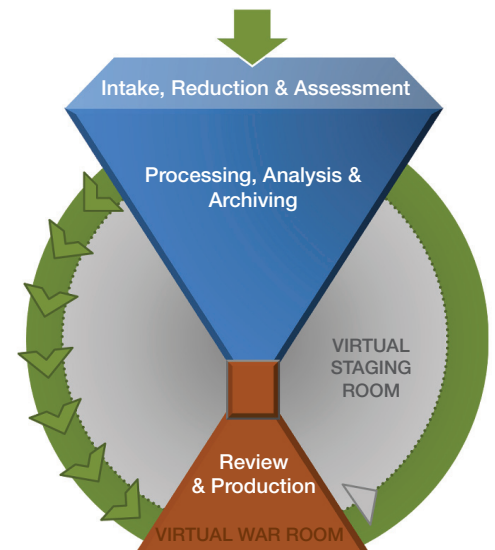
ZyLAB eDiscovery onDemand follows a phased approach to defensibly move huge volumes of data through the eDiscovery funnel with speed and finesse. ZyLAB clients gain the highest throughput, and rather than delaying the project while the entire collection is processed, users [begin eyes-on review as soon as the first document is ready](#).

## Better Rates

Our progressive, phased model excludes the premium rates other companies charge for standard tasks. Plus, it reduces downstream eDiscovery costs and [avoids unnecessarily duplicative expenses](#) related to data reduction and processing work. You can process your data once and re-use it for multiple matters.

## More Control

ZyLAB hosts your data on a single, high-performance platform for your organization. The platform is furnished with a private, client-branded [Virtual Staging Room](#) and distinct [Virtual War Rooms](#) for each matter. The attendants to your Virtual Staging Room—such as internal litigation professionals or ZyLAB eDiscovery consultants—process, analyze and screen the data to be reviewed. Subsequently, the legal reviewers who



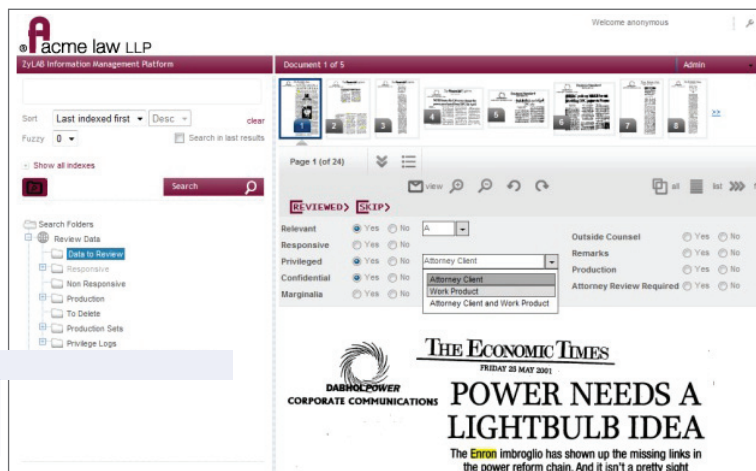
*Above: As data is processed through the ZyLAB eDiscovery funnel, it is published to a Virtual War Room for the user to analyze and review. Culled data is preserved in a Virtual Staging Room where it remains available for further analysis and for multiple current or future matters.*

### KEY BENEFITS

- New matters are live within 24 business hours
- The convenience of batch input with the control of instant, incremental output
- Scalable to any size case
- Process once; re-use repeatedly
- Access to state-of-the-art ZyLAB software that is continuously enhanced
- Reliable and secure infrastructure
- No capital investments or installs

are authorized to enter a matter-specific Virtual War Room begin working on relevant subsets of data from the staging room. And, if data in the staging room relates to multiple matters, it can be viewed by the authorized users of multiple war rooms simultaneously.

*Right: This virtual staging room is private to the ACME Law LLP reviewers who are authorized to work on the "Anderson v. Gothries Technologies" matter.*



## eDiscovery onDemand Phases At-a-Glance

The following chart outlines the key actions and benefits of each phase of the ZyLAB eDiscovery onDemand approach. The icons in the left column correlate to the variable quantity of data and the related fees at each phase of the engagement.

### Data Intake, Reduction & Assessment



- Responsible transport to ZyLAB's secure data center
- Encrypted intake to a private, Virtual Staging Room
- Establish role-based security
- Explode compressed files
- Apply advanced pre-processing filters for initial data reduction, de-dupe and de-NIST

#### HIGHLIGHTS

- Safe Harbor-certified and SAS Type II-compliant data facility
- New matters are live within hours
- 99.9% uptime and rapid throughput
- Audit trails record chain-of-custody and every action taken on your data

#### CLIENT ADVANTAGE

Perform thorough, pre-processing Early Data Assessments, test keywords, refine searches, and refine the parameters for the data that is selected for processing.

### Processing, Analysis & Archiving



- Data conversion services
- Computer-assisted pre-tagging and routing to folders in the Virtual Staging Room
- Complex pattern detection and fact extraction
- Thorough analysis including graphical visualization of documents, people, and data plus e-mail threading
- Random data sampling to validate work

#### HIGHLIGHTS

- 50,000 documents processed per hour; posted individually for instant review
- Supports all file types plus multi-directional OCR and foreign languages
- Intuitive dashboard displays real-time status of every document in the pipeline
- Processed data may be archived in the Virtual Staging Room for repeated use

#### CLIENT ADVANTAGE

Machine-assisted analytics and filtering meticulously compose the subset that will be made accessible for legal review via a rights-managed Virtual War Room.

### Data Review & Production



- Publish the review set to your Virtual War Room(s)
- Enable multi-party access with role-based security to the document level
- Optional two-hour training session to become fluent with the review platform
- Advanced search tools including fuzzy, synonym, concept and stemming.
- Advanced coding, annotating, and redaction (machine-assisted, batch, or on-the-fly)

#### HIGHLIGHTS

- Customizable review templates for first-pass, privilege, etc.
- Workflow, clustering, and batching to organize the review process
- Track review progress, timeline, and quality; generate reports of all actions
- Zero trace left on reviewers' machines
- Extensive output and load file options

#### CLIENT ADVANTAGE

State-of-the-art native file review, redaction, and production tools to yield greater control of the evidence, plus users have a built-in random data sampler for quality assurance.

# The ZyLAB Difference

***“The cloud model of deployment and pricing offers many of the same benefits in e-discovery as in other growing enterprise SaaS applications: on-demand availability, often more aggressive pay-per-use rates, and self-service for in-house legal and litigation-support staff with lower IT involvement.”***

– “Cloud eDiscovery: Bringing Litigation Down to Earth”, 2010. The 451 Group.

***“Maintaining a single repository can also provide on-demand reuse of collected, de-duplicated data and attorney work product, if reviewed documents are involved in multiple or repetitive lawsuits.”***

– “Cloud eDiscovery: Bringing Litigation Down to Earth”, 2010. The 451 Group.

## Project Managers & Support Professionals You Can Trust

- eDiscovery onDemand offers 24/7 uptime and near 24/7 support from our global team eDiscovery consultants and project managers.
- Our front-line consultants and behind-the-scenes development teams possess a powerful combination of experience in the legal, enterprise software, and knowledge management fields, and ZyLAB eDiscovery onDemand team members possess top secret clearance and project management certifications.

## Software That Has Been Proven to be Superior

- ZyLAB is the developer of one of the leading end-to-end eDiscovery software products on the market. Our eDiscovery onDemand solution makes that same top-rated application accessible in a hosted environment
- Our software is calibrated for maximum recall of potentially relevant information by supporting the most complex of files (including 4-way OCR schematics and foreign languages) and refining the data with advanced precision tools.
- The ZyLAB application includes a winning combination of robust machine-assisted tools and a self-service random data sampler to verify the quality of auto and manual work.

## A Reliable Infrastructure at a Top Data Center

- eDiscovery onDemand is hosted in the most secure Tier 3 data center in the industry, providing the maximum security available, the industry-leading uptime of 99.9%, and 500+ GB/second throughput.
- Our data center has been vetted by the DoD, Homeland Security, and the Intelligence sector to ensure mission-critical applications and data are available anywhere, anytime.

## Fair and Affordable Pricing

- eDiscovery onDemand tools such as machine assisted review, auto-tagging, and Early Case Assessment are competitively priced and exclude the premium rates other companies charge for standard tasks.
- It removes unnecessarily duplicative expenses related to data reduction and processing work. You can process your data once and re-use it for multiple matters.

## LEARN MORE

Our eDiscovery onDemand SaaS offering is an alternative or complement to ZyLAB's on premise EDRM software system and our exclusive eDiscovery onCommand services. Professional eDiscovery strategy consulting is also available from our eDiscovery experts.

**To schedule a demo of ZyLAB eDiscovery onDemand, please call 1-866-995-2262 ext. 827 or visit [www.zylab.com](http://www.zylab.com).**

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