

WHY IS ZYIMAGE THE #1 INFORMATION ACCESS SOLUTION FOR FEDERAL, STATE, AND LOCAL GOVERNMENTS?

For over 20 years, ZyLAB, has been helping government professionals at the local, state, and federal levels save money, increase operational efficiency, and more effectively manage and secure vital data. With the ZylIMAGE Information Access Platform (IAP), ZyLAB's government customers can digitally file and manage millions of pages of paper and electronic documents, e-mails and attachments, and multimedia. High-quality search and retrieval capabilities (which support over 200 languages and 370 file formats) give our customers the ability to easily and securely archive, organize, investigate, and share all of their information.

ZYLAB'S AWARD-WINNING SOFTWARE ENABLES GOVERNMENT PROFESSIONALS TO:

- **Save money and time** – Optimize administrative productivity and free up valuable office and warehouse spaces by digitizing all your documents and records. Your information is instantly online and easily searchable; no more digging through filing cabinets!
- **Reduce risk** – Support compliance initiatives through more secure and effective records management.
- **Ensure operational continuity** – Protect your data from disasters such as flood or fire and minimize the risk of interrupting the seamless operation of your office.
- **Improve customer service** – Make selected repositories available to the public through the Internet, or to your colleagues through an intranet. Enhance your overall response time for information search and retrieval.
- **Streamline your operations** – Enhance the efficiency of your internal processes with ZylIMAGE Document Routing and Workflow module. Approvals can be applied through digital signatures, and processes can be fully tracked and audited.
- **Implement the right solution for your needs** – Benefit from ZylIMAGE IAP's scalable, modular construction, which enables you to add – or not – a variety of additional functionality as your needs change or grow. Of course, the basic award-winning IAP solution is already the most affordable, comprehensive, and easy-to-use tool suite on the market.

"With ZylIMAGE, I can search for and quickly retrieve any information or combination of information, in any format."

Hamilton Peterson
Senior Director for Special Investigations and Deputy Counsel
Office of Investigations,
Amtrak's Office
of the Inspector General

"We use the Zylmage software to scan, OCR, and index documents. Once documents are indexed, they can be shared on the Web immediately."

Mayland Lin
Senior IT Specialist
Department of Technology,
Montgomery County, Maryland

THOUSANDS OF GOVERNMENT USERS RELY ON ZYLAB EVERY DAY

ZylIMAGE IAP was developed in association with leading law enforcement, legal, and governmental bodies, partnerships that afford us unique insights into the types of functionality, service, and value-for-money demanded by committed professionals.

ZYLAB'S GOVERNMENT CLIENTS INCLUDE:

- US Departments of Homeland Security, Treasury, Commerce, Defense, and Justice
- All branches of the US Military
- The FBI and SEC
- Amtrak's Office of the Inspector General
- US National Libraries of Agriculture and Medicine
- US District Court, Western District of NY
- State Police Forces of Arkansas and Ohio
- Amtrak's Office of the Inspector General
- Ohio Department of Public Safety, Division of Homeland Security
- California State Board of Equalization
- Montgomery County, Maryland
- Town of Jackson, Wyoming
- City of Toronto, Ontario
- University of Illinois
- School Board of Shelby County, Alabama

MINI CASE STUDIES: PROFILES OF HOW ZYLAB SUPPORTS OUR GOVERNMENT CLIENTS

In all types of government workplaces around the US and Canada, ZylIMAGE Information Access Solutions are relied upon to secure and manage important information, optimize budgetary resources, enhance service to the public, and support better overall operational efficiency. Below are just a few examples of how ZyLAB is supporting our government clients:

ENVIRONMENTAL PROTECTION AGENCY



The US Environmental Protection Agency (EPA) implemented the ZylIMAGE Enterprise Webserver Suite – an advanced archiving, searching, and retrieval solution – to power an updated version of the National Environmental Publications Information System (NEPIS): <http://nepis.epa.gov>. This new system helps the public locate specific information contained within over 1,300,000 pages of EPA documentation, a figure that grows substantially every day.

The ZylIMAGE-supported system enables the EPA to permanently preserve digital images in an enduring and open XML format. NEPIS users now have the ability to use simple searches or execute advanced queries to find, with great precision, the answers for which they are looking.

TOWN OF JACKSON, WYOMING



The Town of Jackson, Wyoming, turned to ZylIMAGE to help preserve and archive its important permanent and historical documents (dating back to 1914) as well as all of its current municipal contracts. Most of these historical documents had been stored in large leather binders, making them susceptible to loss and/or physical damage.

Not only were these documents physically at risk, relying on them hampered the overall efficiency of locating important municipal information requested by businesses and citizens. As a result, Jackson turned to the modular ZylIMAGE system to provide a much-needed comprehensive document-management solution. Even though Jackson had a limited budget, all of the Town Clerk's permanent records were able to be quickly scanned with key field entries, indexed, and made fully searchable. In July 2005, a ZylIMAGE Webserver module was implemented for internal use by Jackson employees, and electronic documents were also indexed and added to the ZylIMAGE records collection. In September 2005, information on the ZylIMAGE Webserver was made available to the general public through the Jackson website: www.townofjackson.com.

The installed ZylIMAGE system now enables administrators to find information in seconds and allows Jackson officials to more efficiently manage the expiration and renewal process of contracts. Full implementation projects are in the works, meaning municipal easements, planning documents, contracts, road and street project records, and utility records will also soon be available online.

MONTGOMERY COUNTY, MARYLAND



Montgomery County employs approximately 10,000 staff to help serve a rapidly growing community of over 900,000 citizens. Consider the high volume of official documents that are created, processed, and managed in this environment: tax collection information, liquor and driving licenses, voter registrations, property records, internal personnel information, and much more.

County officials knew that some type of automated archiving and records-management solution had to be implemented in order to meet the demands of their rapidly growing community. After initial proposals from other vendors for a single, enterprise solution proved too cost-prohibitive, the County decided to incrementally address their various document-management issues at departmental levels. ZylIMAGE's scalable solutions were a perfect fit. Individual County departments could implement specific tool suites that helped meet their exact needs and optimize their limited budgets.

A ZylIMAGE solution was initially installed in the Finance Department to process various county financial documents. This installation worked so well that 18 other departments now have ZylIMAGE solutions driving their business processes. All told, the County estimates over 15 million pages (770 gigabytes) have been scanned into just one ZylIMAGE Webserver and that over 300 County employees use it every day.



For more information about why ZyLAB is the preferred provider of information archiving, searching, and management tools for government professionals, check out our Website at www.zylib.com, or contact us at info@zylib.com or toll-free at 1-866-ZYLABNA (995-2262).

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